

## March 20, 2020 – Update on Student Services moving online

Dear students,

Starting Monday 23<sup>rd</sup> March 2020, all student services be moving to online delivery using email and zoom. Around 40% of our staff will be working onsite at the various campuses next week with the remaining working from home. The campuses will remain open for the meantime, however, this is subject to change at any time and you will be notified if this is the case. If you do visit campus, please follow [social distancing guidelines](#).

This [guide](#) contains detailed information of how we will support you after the transition to online. The guide will also be emailed to you and includes information on:

- General enquiries
- Student Support Services available
- Library information

We ask you to please be patient and contact us via email as much as possible, as staff working from home will be available to answer emails.

We have a new webpage which will be continually updated, providing all the information, updates and tools to help you study and be able to continue with your academic work. Check it out [here](#).

On behalf of all the Student Experience Teams, I wish you the best of luck with your studies as you transition to online and look forward to the day when we can welcome you back to the campuses.

Please stay safe during the coming weeks.

Best regards,  
Jo Ford  
Director of Operations